Title IX Investigator Training

Final Title IX Regulations

34 CFR Part 106

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Title IX Investigator Training

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Title IX Investigator Training

- ✓On Title IX's definition of "sexual harassment"
- ✓On the scope of the school's education program or activity
- On how to serve impartially, including by avoiding prejudgment of the facts at issue
- ✓ On how to avoid conflicts of interest and bias
- ✓On how to conduct an investigation
- ✓ Evidence: Relevancy, Privilege, Exclusions

History & Evolution

| Title IX Adopted by legislative action | Implementing Regulations addressed sex discrimination, but not sexual harassment | Department began issuing guidance addressing sexual harassment | Significant ED guidance released on issue of sexual harassment and sexual violence | Withdrawn Guidance: 2011 DCL 2014 Q&A 2017 Q&A | Negotiated Rulemaking & Proposed Rule | Newly Revised Title IX Rules Effective 8/14/20 |
|--|--|---|--|--|---|---|
| 1972 | 1975 | 1997 | 2011–2017 | 2017 | 2018–2019 | 2020 |

Key Differences K-12 v. Postsecondary

- Notice of policy, T9C contact to parents and legal guardians
- Actual Knowledge: any K-12 employee with notice =actual knowledge
- Live hearing optional
- Must allow written questions
- Note state law issues/considerations in K-12
- Interviewing/questioning minors/scenarios different/
- Mandated reporters/overlap potential conflict with state law
 - Reports may necessitate criminal investigation in K-12 due to mandated reporter requirements

Principles Underlying New Rules

• Effectuate Purpose of the Law in Preventing Sex Discrimination

• Protect Due Process & Fundamental Fairness

• Improve Integrity of the Grievance Process

| CITATION | SUMMARY |
|-----------------------|--|
| 106.45(a) | School's treatment of parties may constitute discrimination |
| 106.45(b)(1)(i)-(x) | Grievance Process Requirements |
| 106.45(b)(2) | Written Notice of Allegations to Both Parties |
| 106.45(b)(3)-(b)(4) | Formal Complaints Must be Investigated, Dismissals, Consolidation |
| 106.45(b)(5)(i)-(vii) | <u>Investigation Requirements</u> |
| 106.45(b)(6) | Cross Examination Conducted by Advisor |
| 106.45(b)(7) | Independent/Neutral Decision-maker, Standard of Evidence Same, Written Determination |
| 106.45(b)(8) | Appeals: Procedural Irregularities, New Evidence, Bias or Conflict of Interest |
| 106.45(b)(9) | Informal Resolution: Voluntary, Written Consent. Not Allowed for Employee Respondent |
| 106.45(b)(10) | Record Keeping, Publication of Training Material |
| | |

Procedural Protections 106.45

Title IX Personnel

| TITLE | RESPONSIBILITIES | TRAINING | STATUS |
|--|--|--|--|
| Title IX Coordinator (multiple &/or deputies) | Coordinate, Intake Reports & Complaints, T9 analysis, Initiate Formal Complaint, Implement Supportive Measures | Sexual Harassment, Investigation & Grievance Procedure, Hearings, Appeals & Informal Resolution (as applicable); Impartiality, Relevance, Privilege | Must be Employee May Not Serve as Decision- Maker |
| Investigator | Conduct Fair, Objective and Impartial Investigation, Differentiate b/w Related & Relevant Evidence & Privilege | Sexual Harassment; How to Conduct an Investigation, Impartiality, Relevance, Privilege, Report-Writing | Staff or External May Not Serve as Decision- Maker |
| Decision Makers | Evaluate Evidence, Make & Write Decision, "Rule" on Relevancy during Cross-Examination | Sexual Harassment, Hearing Process, Technology, Evidence/Relevancy | Staff or External Cannot Serve in Any Other Capacity |
| Advisor(s) | Question Opposing Party & Witnesses | None required | Party provided Staff or External |
| Informal Resolution Facilitator | Informal Resolution Processes | Informal Resolution Processes | Staff or External |
| | | | |

Definition of Sexual Harassment

Jurisdiction & Scope of Title IX Rule

Definition of Sexual Harassment 3-Prongs

Quid Pro Quo

Employee Conditions Something of Value for Sexual Favor

Davis Standard

So Severe, Pervasive and Objectively Offensive

VAWA Crimes

Sexual Assault, Stalking, Dating & Domestic Violence

Definition of Sexual Harassment 3-Prongs

- 1. An employee of the recipient conditioning the provision of an aid, benefit, or service of the recipient on an individual's participation in unwelcome sexual conduct;
- 2. Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the recipient's education program or activity; or
- 3. "sexual assault" as defined in 20 U.S.C. 1092(f)(6)(A)(v), "dating violence" as defined in 34 U.S.C. 12291(a)(10), "domestic violence" as defined in 34 U.S.C. 12291(a)(30)

Sexual Harassment:Quid Pro Quo

- Applies solely to an employee respondent
- Involves an abuse of authority by an employee
- Doesn't require a showing of severity, pervasiveness or offensiveness
- Need not be explicit, could be implied
- Not subject to informal resolution option

Sexual Harassment: Severe, Pervasive, Offensive (Davis)

- "Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the recipient's education program or activity"
- directed at verbal or expressive conduct
- evaluated under the "reasonable person standard" taking into consideration the characteristics of the alleged victim

Sexual Harassment: Clery/VAWA Crimes

- "sexual assault" as defined in 20 U.S.C. 1092(f)(6)(A)(v),
- "dating violence" as defined in 34 U.S.C. 12291(a)(10),
- "domestic violence" as defined in 34 U.S.C. 12291)a)(8),or
- "stalking" as defined in 34 U.S.C. 12291(a)(30).

Dating Violence

- (10)DATING VIOLENCE The term dating violence means violence committed by a person—
- (A)who is or has been in a social relationship of a romantic or intimate nature with the victim; and
- (B)where the existence of such a relationship shall be determined based on a consideration of the following factors:
- (i) The length of the relationship.
- (ii)The type of relationship.
- (iii) The frequency of interaction between the persons involved in the relationship.

Domestic Violence

8)DOMESTIC VIOLENCE THE term domestic violence includes felony or misdemeanor crimes of violence committed by a current or former spouse or intimate partner of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabitated with the victim as a spouse or intimate partner, by a person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction receiving grant monies, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the jurisdiction.

Stalking

- (30)STALKING THE term stalking means engaging in a course of conduct directed at a specific person that would cause a reasonable person to—(A)fear for his or her safety or the safety of others; or
- (B)suffer substantial emotional distress.

Educational Program or Activity 106.44

- Locations, events, or circumstances where the school exercises substantial control over both:
 - the Respondent
 - the context in which the alleged sexual harassment or discrimination occurs
 - includes any building owned or controlled by the school or by a student organization that is officially recognized by the school.

Dismissals

- Mandatory
 - Doesn't meet definition or jurisdictional requirements
- Discretionary
 - Complainant wants to withdraw complaint Complainant notifies the Coordinator in writing that they would like to withdraw the complaint, or any allegation therein
 - Respondent is no longer enrolled or employed
 - Specific circumstances prevent school from gathering evidence sufficient to reach a determination
- Apply to individual allegations or to an entire complaint
- Parties must receive written notification and reasons for any dismissal; mandatory dismissals are appealable

Mandatory Dismissals 106.45 (b)(3)(i)

- 1. would not constitute sexual harassment as defined in 106.30, even if proved,
- 2. did not occur in the recipient's educational program or activity,
- 3. or against a person in the United States

Formal Grievance Process

Grievance Process Basic Requirements

Treat parties equitably

Require objective evaluation of all relevant evidence

Train Title IX personnel & post all training on web-site

Include a presumption that respondent is not responsible

Include reasonably prompt time frames

Describe the range of, or list, possible disciplinary sanctions and remedies

State standard of evidence: preponderance or clear and convincing

Include process and bases for appeals

Exclude privileged evidence

Require objective evaluation of all relevant evidence Title IX personnel must be conflict & bias free

(ii)Require an <u>objective evaluation of all relevant evidence</u> – including both inculpatory and exculpatory evidence – and provide that credibility determinations may not be based on a person's status as a complainant, respondent, or witness;

(iii)Require that any individual designated by a recipient as a Title IX Coordinator, investigator, decision-maker, or any person designated by a recipient to facilitate an informal resolution process, not have a conflict of interest or bias for or against complainants or respondents generally or an individual complainant or respondent. A recipient must ensure that Title IX Coordinators, investigators, decision-makers, and any person who facilitates an informal resolution process, receive training on the definition of sexual harassment in § 106.30, the scope of the recipient's education program or activity....

How to Serve Impartially & Objectively

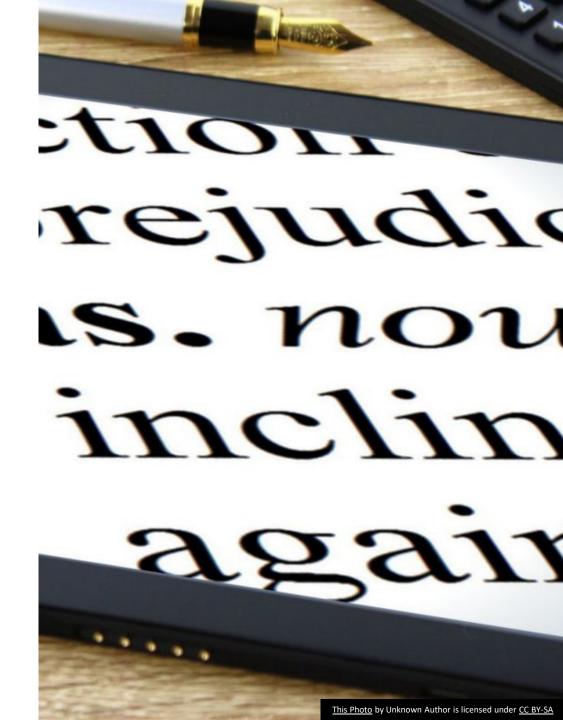
106.45(b)(1)(ii) Require on objective evaluation of all relevant evidence-including both inculpatory and exculpatory evidence-and that provides credibility determinations may not be based on a person's status as a complainant, respondent or witness;

Investigators Must be Conflict & Bias Free & May Not Serve as Decision-Makers

- Rule prohibits "single-investigator model"
- Coordinator *may* serve as investigator as long as can do so conflict and bias-free * *note the Department cautions* on this
- May have more than one investigator on a case

Conflicts of Interest and Bias

- Schools must have process to ensure no conflict/bias
- May provide a process for parties to assert claims of conflict/bias during the investigation
- Consider including a provision in your policy that allows students to raise concerns about an investigator, or any Title IX personnel during the grievance process,
- Conflict & bias of Title IX personnel is a basis for appeal



Presumption of Non-Responsibility 106.45(b)(1)(iv)

• Include a presumption that the respondent is not responsible for the alleged conduct until a determination regarding responsibility at the conclusion of the grievance process.

Reasonably Prompt Timeframes

Reasonably Prompt Timeframes 106.45(b)(1)(v)

- Administrative Delay
 - School's inefficiency not good cause
- Availability of Parties & Witnesses
- Law Enforcement Activity
- Accommodations for Disabilities
- Language Assistance

Reasonably Prompt Timeframes 106.45(b)(1)(v)

Concurrent Law Enforcement Activity

- distinct, separate and independent processes
- obligated to respond to T9 allegations irrespective of criminal matter
- law enforcement investigation could justify a delay or extension
- delay cannot be protracted or open-ended

Availability of Parties & Witnesses

- must try to accommodate individuals' schedules to allow their meaningful participation
- parties may participate remotely
- a party or witness cannot indefinitely delay the grievance process by refusing to cooperate
- the process can proceed even in the absence of a party or witness
- must keep nonparticipating party informed

The Investigation

Investigation: Rights of the Parties

Opportunity to Present Evidence & Witnesses

Cannot Restrict Parties Right to Discuss Case

Right to an Advisor

Notice & Opportunity to Prepare

Right to Review All Related-to Evidence

Right to Review Investigation Report

Burden on School Not on Parties

Right to Discuss the Allegations & Gather Evidence 106.45(b)(5)(iii)

- ✓ Schools must not restrict the ability of the parties to discuss the allegations or gather evidence (no gag orders)
- ✓ Parties have the right to discuss the allegations with anyone they choose with limited exceptions:
 - ✓ no-contact directive
 - ✓ retaliatory manner

Right to an Advisor 106.45(b)(5)(iv)

Parties must have the same ability to select an advisor of choice, who may be, but need not be an attorney

- ✓ Parties can choose anyone to be their advisor
 - ✓ friend, parent, classmate, attorney
- ✓ Role of advisors
 - ✓ provide support, accompany party to meetings/interviews
 - ✓ adversarial with respect to their role in the hearing and in conducting cross examination
- ✓ School may limit to advisor's role with respect to their participation
- ✓ Any rules around the role of advisors must apply equally to both parties
- ✓ If a party does not have an advisor, the school must provide one at no cost to the party for the limited purpose of conducting cross exam during the hearing
- ✓ Advisor does not have to match the qualifications of the other party's, so if the other party has an attorney, the school is not obligated to provide an attorney

Written Notice 106.45(b)(5)(v)

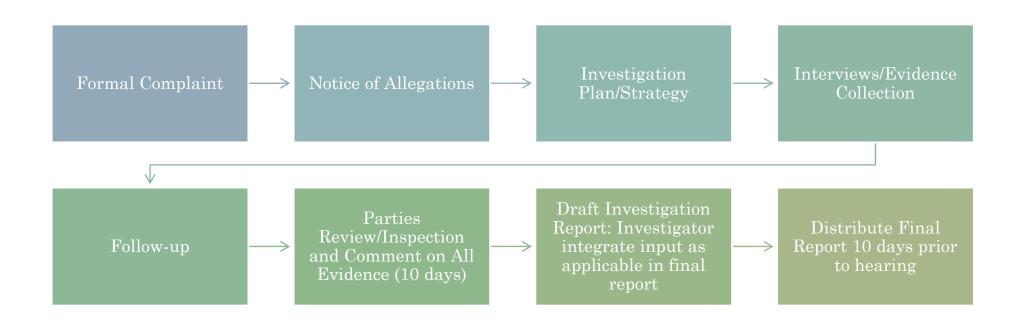
Provide, to a party whose participation is invited or expected, written notice of the date, time, location, participants, and purpose of all hearings, investigative interviews, or other meetings, with sufficient time for the party to prepare to participate;

Burden of Proof 106.45(b)(5)(i)

*The burden of gathering evidence and the burden of proof must remain on schools not the parties

- Both parties have the right to provide evidence and witnesses, but it is not their responsibility
- It is the school's job to conduct the investigation, track down and gather all of the evidence possibly and interview witnesses...
- The school is neutral during this process, they are not focusing on gathering evidence to prove respondent "guilty" or to prove respondent is not responsible; they are not "building a case"
- The goal is a truth-seeking mission; gather everything so that a neutral decision maker can reach an accurate determination based on the facts

Steps in the Investigation Process



Notice of Allegations (NOA) 106.45(b)(2) Notice of allegations—(i) Upon receipt of a formal complaint, a recipient must provide the following written notice to the parties who are known:

- (A) Notice of the recipient's grievance process that complies with this section, including any informal resolution process.
- (B)Notice of the allegations of sexual harassment potentially constituting sexual harassment as defined in § 106.30, including sufficient details known at the time and with sufficient time to prepare a response before any initial interview.

Sufficient Details of NOA 106.45(b)(2)

- 1. the identities of the parties involved in the incident, if known,
- 2. the conduct allegedly constituting sexual harassment under § 106.30,
- 3. and the date and location of the alleged incident, if known.
- 4. The written notice must include a statement that the respondent is presumed not responsible for the alleged conduct and that a determination regarding responsibility is made at the conclusion of the grievance process.
- 5. The written notice must inform the parties that they may have an advisor of their choice, who may be, but is not required to be, an attorney
- 6. Right to inspect and review evidence
- 7. The written notice must inform the parties of any provision in the recipient's code of conduct that prohibits knowingly making false statements or knowingly submitting false information during the grievance process.

Investigation

| Develop | Develop Investigation Plan |
|---------|---|
| Gather | Gather all Relevant Evidence |
| Conduct | Conduct Interviews |
| Provide | Provide Evidence to Parties; Draft Final Investigative Report |

Investigation Plan

- Determine the scope of the investigation,
- Establish a preliminary timeline of events Identify important testimony and evidence
- Develop an initial witness list
- Determine order in which to interview the accused and witnesses

Interviewing Parties & Witnesses

Interviews

- Interviews should be conducted in a private location with no interruptions; try to make the interviewee feel comfortable
- Provide a brief explanation of the institution's investigatory process
- Advise interviewees of the anticipated time frame for completing the investigation
- Explain what, if any, information might be shared with others
- Explain the institution's prohibition on retaliation

Don't: Use overly "legalistic" or formal language

Do: Balance empathy with objectivity; establish rapport while maintaining professionalism

Do: Use tact and sensitivity, but can't skip important details

Don't: Ask leading questions based on what you think probably happened

Do: Allow the details and facts to come out first, then follow-up with additional clarifying questions as you learn more

Don't: Make promises you can't keep, or set unrealistic expectations

Do: Be clear about the process including the limits on "confidentiality"

Do: Ask open ended questions and Allow Interviewee to provide their story in their own words...allow space to let them speak

Don't: Treat the interview like an interrogation or inquisition

Do: Ensure you remain objective and keep your role in context, this is an administrative process, not a law enforcement investigation.

Don't: Allow subconscious or unconscious bias or preconceived beliefs to taint your objectivity

Do: Take a moment before each interview to consciously affirm that you will keep an open mind throughout the process, gather all of the evidence first, and then analyze it in context

Evidence

- School Carries the Burden of Evidence
- Only Relevant Evidence May be Considered by Decision-Maker
- Investigator Must Collect All Evidence Related-to Allegations
- Privileged Evidence is Not Admissible Without Consent
- Medical Records, Mental Health Records are Not Admissible Without Consent
- No Other Restrictions on Evidence (legal rules don't apply)
- Parties Have the Right to Inspect the Evidence
- Statements of Party of Witness that Does Not Submit to X-Exam May Not be Relied Upon by Decision-Maker (hearing optional in K-12)
- Decision-Maker Evaluates Credibility
- School May Develop Guidelines re: Evaluating Evidence (weight, etc.), as Long as Don't Contravene Rules

Relevancy

Relevance: evidence pertinent to proving whether facts material the allegation are more or less likely to be true and that do not relate to complainant's sexual predisposition of prior sexual acts (with two exceptions).

Related-to vs. Relevant

Related-to

Investigator must collect all evidence that is related to the allegations whether or not relevant (excluding evidence subject to privilege, medical records)

Relevant

Relevant evidence is all evidence related to, except that which is protected under the rape shield provisions (and not otherwise privileged, medical records)

Relevancy, Rape Shield Protections & Exceptions

- Questions and evidence about the complainant's sexual predisposition are NEVER RELEVANT; questions about prior sexual behavior are NOT RELEVANT, *unless*:
 - offered to prove
 - 1. "Mistaken Identity"
 - that someone other than the respondent committed the conduct alleged by the complainant, or

2. Consent

- concern specific incidents of the complainant's prior sexual behavior with respect to the respondent and are offered to prove consent.
 - State law considerations re: minors and consent

Privileged Evidence Inadmissible 106.45(b)(1)(x)

Not require, allow, rely upon, or otherwise use questions or evidence that constitute, or seek disclosure of, information protected under a legally recognized privilege, unless the person holding such privilege has waived the privilege in writing.

- ✓ Patient-doctor
- ✓attorney-client
- ✓ spousal privilege

Other Inadmissible Evidence

Statements of non-cooperating party or witness: the statements of a party or witness that does not submit to cross examination may not be considered by the decision-maker in rendering a decision

Evidence

- Investigators and decision-makers must receive training on issues of relevance, procedural rules (both required and any discretionary-i.e. rules of order and decorum for hearing) for conducting investigation and hearing, including evidentiary rule.
- A school MAY train or adopt guidelines, regarding how to evaluate, credit or assign weight to types of relevant, admissible evidence, that must be reflected in published training materials as long as they don't conflict with 106.45 and apply equally to both parties.
- School's may <u>not</u> adopt rules that contravene these requirements, so they can't exclude other evidence on different grounds (such as exclusions that might apply in courthearsay, lie detector tests, etc)
- An appeal based on procedural irregularity could include appeal of a decision to include or not include evidence based on categorization as relevant or not, or on school's failure to objectively evaluate all relevant evidence

Opportunity to Review Evidence & Investigative Report

Prior to completion of investigative report, school must send to parties and their advisors, all evidence gathered that is directly related to the allegations, inculpatory & exculpatory, and provide at least 10 days to review and respond in writing

Final investigation report must fairly summarize relevant evidence and be provided to party and the party's advisor at least 10 days prior to a hearing with an opportunity to review and respond in writing

Submission of Written Questions

- Live hearing is fully within discretion of school and is not required for K-12
- State law may require a live hearing for certain disciplinary matters, so state requirements could overlap necessitating a hearing under state requirements
- Schools must afford parties the option to submit written questions in lieu of live testimony
- Parents & legal guardians have the right to act on behalf of minor children
- Written questions, responses and limited follow-up may occur concurrently during the 10-day period parties are entitled to review the investigative report
- Hearing officer will rule on relevancy of written questions;
 - · If excluded as not relevant, must provide the rationale for such the exclusion

Investigation Requirements 106.45(b)(5)(vi) Right to Inspect Evidence Schools must send the parties and their advisors:

- ✓ ALL evidence directly related to the allegations *will include relevant and irrelevant evidence including that which would otherwise be excluded under the rape shield protections
- ✓ includes evidence the school will <u>not</u> use/rely in making a decision
- ✓ includes inculpatory or exculpatory evidence whether obtained from a party or other source
- electronic format or a hard copy, otherwise, method and format of delivery up to school
- ✓ parties must have *at least 10 days* to submit a written response
 - *consider when determining reasonable timeframes
- ✓ the investigator will consider parties input prior to completion of the investigative report
- ✓ evidence *must be made available at hearing*
- ✓ Note that both evidence and report MUST be sent to advisor, this is the default. If parties wish to opt out, they can, request that the request be provided in writing

Right to Review Evidence & Investigation Report

EVIDENCE

Before Report Finalized

<u>ALL</u> evidence "related-to"

Send to Both to Party & Advisor

Electronic or Hard Copy

10-day Review

Must Consider Input

INVESTIGATION REPORT

After Report Finalized

Relevant Evidence Only

Send to Both to Party & Advisor

Electronic or Hard Copy

10-day Review

Discretion to Make Changes

The Investigative Report

Investigative Report

Must fairly summarize the relevant evidence

- Have discretion to determine what format or what other elements to include if any.
- Additional information useful from a practical perspective, i.e. providing sufficient background info/context to understand the evidence, to satisfy record-keeping requirements and document process was thorough, fair, etc.

Investigation Requirements 106.45(b)(5)(vii) Right to the Investigative Report & Evidence

AFTER the initial review period which includes all evidence:

- ✓ the investigator will finalize the investigative report incorporating feedback received from the parties as appropriate.
- ✓The final report will summarize <u>RELEVANT</u> evidence

 * will exclude evidence about complainant's prior sexual history with two limited exceptions
- ✓ The final report must be provided to the parties and their advisors in electronic or hard copy, at least ten (10) days prior to the hearing, with an opportunity to respond in writing.

- Definition of sexual harassment and the scope and application of Title IX is significantly narrowed under the revised rules. The formal grievance process, including investigations, is triggered only upon the filing of a formal complaint and only if within the strict definition, scope and jurisdiction of the rule.
- Investigators must be trained under these rules, free of any conflicts of interest or bias and must conduct a thorough and impartial investigation within the school's designated "reasonably prompt timeframe"; Investigators may not serve as Decision-makers.
- 3. The school carries the burden of proof and a respondent is presumed not responsible until application of the grievance process and a determination of responsibility after a live hearing by a neutral decision maker.
- The Investigation includes many procedural protections including right to receive sufficient advance notice with opportunity to prepare, right to provide evidence and witness, and right to inspect all evidence related to the allegations. All rules must apply equally to both parties.

Resources

Office for Civil Rights ("OCR")Web-page

Open-Center

Final Regulations

OCR Videos

OCR Blog

T9questions@ed.gov.