

## Video Surveillance Bid #2021-8 ADDENDUM #1 - Issued 2/18/2021

The questions/comments outlined below were received. The answers are shown below in italics.

1. In reference to the above project, could you please advise if an addendum has been released? Is there a plan holders/bidders list that can be sent as well?

*This is the first addendum for this bid. The roster for attendees can be requested via the Freedom of Information Act after the bid opening.* 

### 2. How do I go about receiving plans so I can bid on this project?

The bid specifications are available on the district website at <u>https://www.d131.org/wp-</u> content/uploads/2021/02/2021-8-Video-Surveillance-RFP.pdf.

3. I've reviewed the RFP for your video upgrade project but I can't find the specification document on the website. Has this been posted yet?

*The bid specifications are available on the district website at <u>https://www.d131.org/wp-content/uploads/2021/02/2021-8-Video-Surveillance-RFP.pdf</u>.* 

# 4. In the 3 locations where new video systems are to be installed, is there a system design completed for those locations?

Fred Rogers Magnet and East Aurora Extension Campus will need a system design. The new Administrative Offices have exterior camera placements on the maps provided to attendees of the presubmittal meeting along with some interior stairwell cameras and first floor hallways.

5. Do you have an accurate count of the number of analog cameras that are required to be replaced?

The analog cameras do not need to be addressed. They have been taken care of already. Please disregard.

6. Could you please provide us with the correct SLC so we can get an accurate quote for upgrading them to the newest version?

There is no additional information available regarding software license codes.

7. So for the East Aurora Extension Campus in the scope, it mentions "New Installation of Cameras on the Milestone Platform". Would we be tying the extension campus into the existing servers at the high school or would we be quoting for a separate server and installation?

Please quote a separate server and installation.

# 8. Will the use of Ethernet over coax adapters be allowed to use the existing coax or do you require all new CAT6 cable to be pulled to all cameras?

CAT6 yellow wiring is required.

## 9. Is an alternative to Milestone for VMS acceptable?

Milestone is preferred however we will accept and consider all proposals submitted within the time period to make the best decision moving forward for East Aurora School District 131. Please note, proposals must clearly identify alternatives to Milestone if presented.

### 10. Can the district clarify/confirm the status of 40-SECURITY-01?

*Currently the 40-SECURITY-01 server is not functioning. The server needs to be brought back into service or replaced.* 

# **11.** Is the winning vendor responsible for pulling new Ethernet cable for cameras at the Fred Roger Magnet Academy and East Aurora Extension Campus?

Yes.

### 12. Are the Elementary Schools external Camera Replacement only or are Indoor Cameras needed?

The external cameras at the elementary schools are functional and do not require replacement. There are no interior cameras at elementary buildings.

# **13.** When were the existing Super Micro servers installed? Are replacement servers acceptable if cost effective?

The original servers were installed in 2017. Yes, replacement servers are acceptable. If replacement servers are recommended; this information must be clearly identified as such in the proposal response.

### 14. Are camera locations already designated at the East Aurora Extension Campus?

No.

# 15. Each server must provide storage room for 30% growth over 5 years. Does this apply to all servers or only servers provided new as part of the project? If it applies for all, is there existing drive size information and drive bay availability for each existing Server.

The High School server has 28,317.61 Gb of storage capacity. Currently there is 25 Gb remaining. The SuperMicro server is currently using 5 of the 8 bays available. The available storage at the elementary and middle schools is unknown at this time.

16. Is there information on cameras currently not working and/or not meeting the District's needs? Is there current firmware information for the existing cameras? Does the District possess all logins for cameras to allow for firmware upgrades?

*Currently the* 40-SECURITY-01 server at East Aurora High School *is not online and is in need of repair or replacement. Information regarding firmware was provided to attendees at the required pre-submittal walkthrough. The available login information will be provided after the contract is awarded.* 

# 17. When would the initial set of recommendations be expected? Are there plans for: Aurora Excel Academy (EA2) 300 E. Indian Trail and East Aurora Extension Campus (EAEC) 1685 N. Farnsworth Avenue

The initial recommendations are expected by April 1<sup>st</sup> for the new projects. Once the contract is awarded, district personnel will work with the winning vendor to design and implement a plan for the Excel Academy and the Extension Campus.

18. There was a camera design provided for the New Admin Offices, are there camera designs for the other two locations?

No.

19. Daily monitoring of the system for server and camera failure to address overall health of the system. Is there an expected delivery format and/or means for this report?

There is no expected delivery format. Please submit your proposed delivery format with your response.

20. Provide training to district staff in the use and operation of the software. Do you have an estimate of the number of new administrators and new operators that would be interfacing with the system?

There would be roughly 30 people in need of training with roughly half of those employees being new to the entire system.

# 21. Install client software on designated computers provided by D131. Do you have an estimated number of computers this will be needed across the District?

Installation of client software is required for at least 1 client install per Elementary Building, 2-3 installations at each the Middle School, and 5-7 installations for East Aurora High School.

# 22. As the surveillance system connects to the District network infrastructure, where does responsibility change hands? (Patch Panels, Switches, Cables, Fiber Equipment, Monitors, etc.)

The vendor is responsible for the servers and cameras, new and existing. If an existing server or camera fails, the vendor will work with the District representative regarding replacement and or upgrade. The district will maintain its own switches and cabling.

# 23. As related to previous question, what portions of existing infrastructure is considered to be the Vendors responsibility?

The vendor is responsible for the servers and cameras, new and existing. If an existing server or camera fails, the vendor will work with the District representative regarding replacement and or upgrade. The district will maintain its own switches and cabling.

24. The maps provided (except for the administration building) do not show the current camera layout, will we be provided that?

This information is not available at this time.

25. Will there be an inventory of current cameras per building?

Information regarding current cameras was provided to attendees at the required pre-submittal walkthrough.

26. Are we replacing the existing servers at East Aurora High School, Middle, and Elementary schools?

We do not anticipate the need to replace existing servers.

27. Should maintenance annual plan include keeping all related licenses (Milestone) current through only the initial 3 years or for a full 5-year term?

*The licensing should be kept current during the full term of the agreement.* 

# 28. Is there a desired inspection/maintenance schedule the District would like all Vendors to bid by so everyone is providing at least the same base requirement?

Yes, a quarterly maintenance schedule should in included in the proposal.

29. Are all the schools connected via fiber? If so what is the bandwidth connecting the sites, data closet to closet, and how much bandwidth will be allocated towards VMS?

Yes. Each network is a 1Gb SFP however the fiber can handle up to 10Gb SFP if necessary. The WAN bandwidth varies by site. Most connections are 10Gb however the Extension Campus and Johnson Elementary have 1Gb connections.

# **30.** The prints the District provided did not have current camera placements, does the district have prints with current camera placements? If so, can you provide them?

No.

31. How many concurrent Milestone mobile users do you have?

None.

32. How many Smart Client users do you currently have?

Approximately forty (40) employees currently have Smart Client user access.

#### 33. What is the OS the Smart Client workstations will be running on?

Windows 10.

**34.** Would it be possible for you to provide us the hardware specifications for each Smart Client workstation?

We cannot provide the specifications for every workstation however most users are using i3 computers with 4Gb of RAM. We also have some laptop users using an i5 with 8Gb of RAM.

**35.** The current camera placements at each site for interior cameras, are you looking for a redesign, repurposing and re-locating some existing IP cameras for desired coverage?

We are open to repurposing and relocation recommendations.

**36.** On the District Device Inventory sheet, are all of those sites vetted for video surveillance upgrades? We notice Brady Elementary School is not called out on page 14 of the RFP, but is listed on the District Device Inventory Sheet.

This was an oversite by the District, Brady Elementary is part of the scope of the project.

### 37. Can you provide a map of East Aurora Extension Campus?

The East Aurora Extension Campus Map is available on the district website.

**38.** On the District Device Inventory sheet, there are two sites labeled ASC and BKC, what are these two sites in correlation to the RFP? Also can you provide a map for these two sites if not already provided?

The ASC will not be part of this scope. BKC is listed on the documentation as Benavides STEAM Academy or Benavides. Information was provided to attendees at the required pre-submittal walkthrough.

# **39.** East Aurora Excel Academy and Benavides STEAM Academy is on p.14 of the RFP but is not listed in the District Device Inventory sheet, can you provide us a map and information on these two sites?

Benavides STEAM Academy is listed on the documentation provided as BKC or Benavides. East Aurora Excel Academy is part of the system installed at our Early Childhood Center. Information was provided to attendees at the required pre-submittal walkthrough.

# 40. Was an addendum sent answering the verbal questions from the meeting? Are you willing to extend the bid date past the February 23<sup>rd</sup> deadline?

*No, the District has not published a previous addendum. Verbal walkthrough questions are answered herein.* **The deadline for proposals has been extended to Monday, March 1, 2021 at 10:00 a.m.** 

# 41. With little time between potentially receiving addendums and using USPS to mail the bids, will you permit in person bid drop offs during a scheduled date and time?

Yes, proposals can be dropped off during regular business hours as defined on the district website.

# 42. What if servers have Window 10 and if hardware does not support window server, should we upgrade server, not just OS?

*Recommendations regarding upgrades will be discussed with the winner vendor once the contract is awarded.* 

### 43. For FRMA, are wires already run?

*No, CAT6 yellow wiring is required.* 

### 44. What version of Milestone is currently running?

XProtect Professional+ 2017R2.

### 45. Are vendors responsible for running all new wire?

Yes, new wiring is required at Fred Rogers Magnet Academy and East Aurora Extension Campus only.

### 46. Are you [the district] monitoring system, or are we monitoring?

The vendor is responsible for monitoring the uptime of the system and to check for system and device failure.

### 47. Will we be getting existing prints and locations of existing system?

Information was provided to attendees at the required pre-submittal walkthrough.

### 48. You do not want us to upgrade software system?

Please review the specifications.

### 49. Network /Hardware and Microsoft OS are not priority, that will not be scope for security company?

Please review the specifications.

### 50. How many storage drives are populated in each existing Milestone server and what are their sizes?

The High School server have 28,317.61 Gb of storage capacity. Currently there is 25 Gb remaining. The SuperMicro server is currently using 5 of the 8 bays available. The available storage at the elementary and middle schools is unknown at this time.

#### **EMERGENCY EVACUATION ROUTE:**

(Employees/teachers/students /parents in other areas, abide by that classroom exit routes, but assemble at designated area)



