

## **Band Instrument Questions**

**Please add any additional answers in BLUE**

Q: Please be advised that the YBS-52 Baritone Saxophone is no longer a valid model number with Yamaha. It has been replaced by YBS-480. I will bid on that model instead. Please let me know if that is ok.

A: That will be fine. I will send out a Q and A in a few weeks so everyone has the answers.

Q: The bid document says YTR-8335II. That is a Lacquer finish. Most of the orders we get for that model are YTR-8335IIS which is a Silver-plated trumpet. Do you know if they want the Lacquer or Silver?

A: Lacquer finish.

Q: The vendor should be able to repair all of the instruments they sell. The repairs should be on-site rather than outsourced, so instruments can be returned within one week.

Sweetwater can repair all of the instruments that it sells but does not currently offer on-site repairs. Instead, we ship new instruments from our warehouse in Indiana to replace the instrument that is covered under the manufacturer's warranty. This gets a brand-new instrument in the student's hand, rather than applying a temporary fix. We repair and keep the student's broken instrument, while the student keeps the new instrument.

A: I'm ok as long as we have an instrument in the students' hands as soon as possible and it takes no longer than 5 days.

Q: The vendor will provide loaner instruments while they complete repairs so students are able to actively participate in class.

(See above)

A: New instrument will work as long as there is no cost.

Q: Vendor will provide emergency repairs for issues that arise before performances.

We are unable to guarantee our school relationship will be available for every performance, but he will work closely with the band director to assist as requested.

A: This should be acceptable.

Q: I just got off the phone with Buffet Crampon. They do not offer the model that is on the school bid. He suggested the correct model might be BC1102C-2-0 rather than BC1102-5-0GB. That is the E13 model. The R13 model would be BC1131-5-0. R13 is the most popular pro model clarinet. Please let me know which model you prefer.

A: R13 Model.

Q: I am sorry to be such a pest but there is another model number that is incorrect. For FRMA the Tenor Sax model on the bid is YTS-280. This model does not exist. It should either be YTS-26 or YTS-480. Please let me know which is preferred.

A: YTS-26 preferred.

Q: On the CMS portion of the bid document it asks for a Yamaha 4PMH piccolo. That model number is for a Gemeinhardt pic. The Yamaha models would be YPC-32, YPC-62, YPC-82. Do you want the Gemeinhardt or a Yamaha model?

A: The YPC-32 is fine.